Did You Know?

The automated phone system provides disaster assistance application status without waiting for an agent.

Call **1-800-621-3362,** select "Check Application Status" and receive your:

- ✓ Application status.
- ✓ Last status update.
- ✓ Application submission date.
- ✓ Instructions on the appeal process.

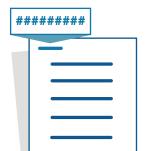## Here is how it works:

1 Call 1-800-621-3362

2 Listen to the prompts and choose **Check Application Status**

3 To confirm your ID provide:

Your **9 Digit Registration ID.**
Example: "#########"

The ID can be found on the **top left corner** of your paper application or in the **top right corner** of the screen in your online account.

#########

The last four digits of your **Social Security Number.**
Example: "####"

Your **Date of Birth.**
Example: "MM-DD-YYYY"

4 **Once your ID is confirmed, listen to the automated phone system to receive:**

- ✓ Your Application Submission Date.
- ✓ The date and time your Application status was last updated.
- ✓ Whether your application is eligible, ineligible, pending, a non-registration, or canceled.
- ✓ Information on how to appeal a decision.

From here, you can speak with an agent (during normal hours of operation) or simply hang-up and end the call.

The automated system has zero wait time, and is available **24 hours a day, 7 Days a week,** even when the contact center is closed!

FEMA